

STEEL / FIBERGLASS ENTRY DOOR HANDLING & CARE

HANDLING & CARE OF YOUR PRODUCT:

UPON RECEIVING YOUR DOOR UNIT

- Inspect your door unit immediately and report any damages or defects to the store in which you made your purchase.
- Do not install any door unit that is defective and or damaged as installing such door will void the warranty.
- Any labor costs will not be covered by the warranty after a defective or damaged door unit has been installed.
- Concealed damages will not be covered if not discovered and noted at time of delivery or pick-up.
- Compensation, if required, will only be provided by way of replacement, repair, and/or labor.

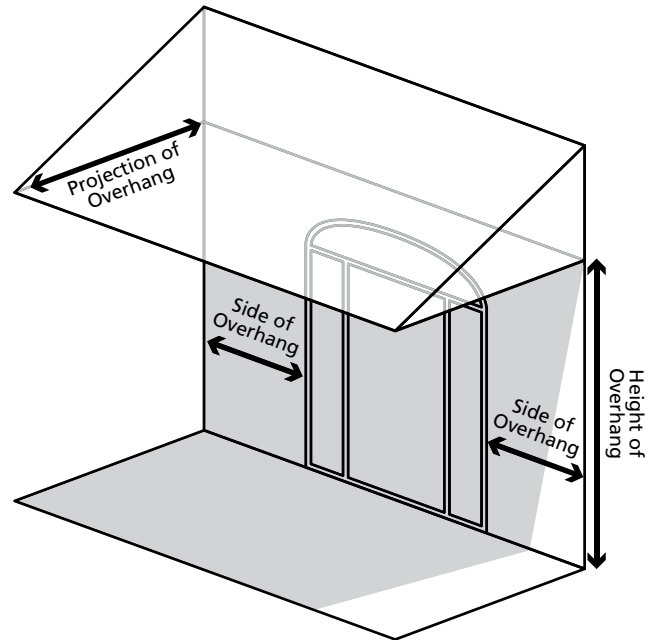
MAINTENANCE FOR ENTRY DOORS

- Direct sunlight will cause the finish on any door to deteriorate faster. The entryway must provide adequate protection against the elements. **See box "REQUIRED OVERHANG".**
- Exposure to the elements, and weathering from the sun, moisture and air pollutants will cause a well-finished exterior door to be affected. Normal maintenance is to reapply a topcoat as soon as weathering starts to appear. Purchase a quality polyurethane topcoat and apply according to manufacturer's instructions.
- Maintaining the topcoat does not require stripping and re-staining.
- Depending on the elements and the environment, refinishing may be required. Direct sunlight will cause the finish on any door to deteriorate faster.
- If stain finish on door becomes undesirable over time, stripping and refinishing your door is an option.

STORAGE AND HANDLING

- Store in a well ventilated area.
- Deliver door unit to the job site only after plaster, texture and/or cement is dry.
- Door units stored in excess of 60-days prior to installation will void the warranty.

REQUIRED OVERHANG



The "Projection of Overhang" must measure a minimum of 1/2 the height of the entryway. The "Side of Overhang" must measure a minimum of three feet from the outside edge of the door unit. The overhang must provide protection of the door unit from direct exposure to the elements.

For warranty purposes, all product must be installed by a licensed contractor.

STEEL / FIBERGLASS ENTRY DOOR WARRANTY

TERMS OF WARRANTY:

STEEL / FIBERGLASS ENTRY DOORS

- **Limited 1-Year Warranty on all door, sidelites and glass seal failures.**

The following are circumstances which are not considered the responsibility of the manufacturer and will void the warranty:

- 1** Installing a door unit without adequate entryway protection from direct exposure to the elements will void the warranty.
- 2** Installation of any storm door will void the warranty.
- 3** Installing a door in any direct sunlight will void the warranty.
- 4** Damage caused by failure to comply with finishing and maintenance instructions provided by the manufacturer, or by attempts to perform any repairs to the door other than by an installer or representative authorized by the manufacturer.
- 5** Damage, misuse or abuse caused by other parties, or by any causes beyond the control of the manufacturer.
NOTE: All merchandise is shipped free of damage and in accordance with the carrier's packaging and shipping requirements. You are responsible for determining if your shipment has suffered in-transit freight damage. You should open and inspect your shipment thoroughly prior to signing for your shipment, even if there is no visible signs of damage. If any damage is noticed, the shipment should be refused and noted as such on the freight bill. Freight carriers will not honor damage claims if not discovered and noted at the time of delivery. If you choose to refuse the shipment, please contact us as soon as possible so we may further assist.
- 6** Please do not install any damaged product. Doing so will waive the manufacturer's liability of such product.
- 7** Warps which do not exceed 1/4" in the plane of a 36" x 80" door or smaller. For doors larger than 36" x 80", warps not exceeding 1/2" in the plane of the door are still considered under tolerance. Warps on doors are normal and occur as the normal process of acclimation. In the event that your door warps, allow at least one to two months for it to retract to its normal position. This distance shall be determined by placing a straight edge on the suspected concave face of the door and measuring the point of maximum distance between the bottom of the straight edge and the face of the door, accounting for panels and glazing recess. Action on any claim of warpage may be deferred at the option of the manufacturer for a period not to exceed 12 months, since it is not uncommon for a temporary warp condition to occur as the door adjusts to local humidity and temperature conditions.
- 8** Natural variations in color or texture of any finish shall not be considered a defect.
- 9 Water Hose Test:** Door manufacturers do not warranty doors to not leak from streaming or spraying a water hose directly on to the door or glass. As stated on our warranty, doors need protection from direct exposure to the elements. Performing a "water hose test" would not replicate normal weather related issues under normal conditions and will void the warranty.
- 10** Decorative and clear beveled glass panels are handmade and may vary from one piece to another and contain variances such as distortions, minor scratches, waves, bubble-like areas and variance in bevel sizes. Decorative glass has very little space between the panes of glass and may rattle with vibration of the door opening and closing.
- 11** Condensation or damage as a result of condensation.
NOTE: Unless due to insulating glass failure, most condensation problems are related to excessive humidity levels in a structure. Contact a heating/air conditioning specialist for help. Also, a dehumidifier may help.
- 12** Any modifications to the product will void the warranty, such as trimming the door, installing mail slots, adding door lites, vent or any other special details.

The manufacturer is not responsible for the finishing or refinishing of any door, nor the installation or re-installation of any door.

The manufacturer's sole responsibility is as stated herein and it shall not be liable for consequential, indirect, or incidental damages, or for any amount in excess of the price paid for the doors involved. Warranty only applies to original purchaser and is non-transferable.

Except as set forth above, the manufacturer makes no other warranty, expressed or implied, with respect to the product.

For warranty purposes, all product must be installed by a licensed contractor.