

DOOR SOLUTIONS

Problem:

Blinds won't open or close.

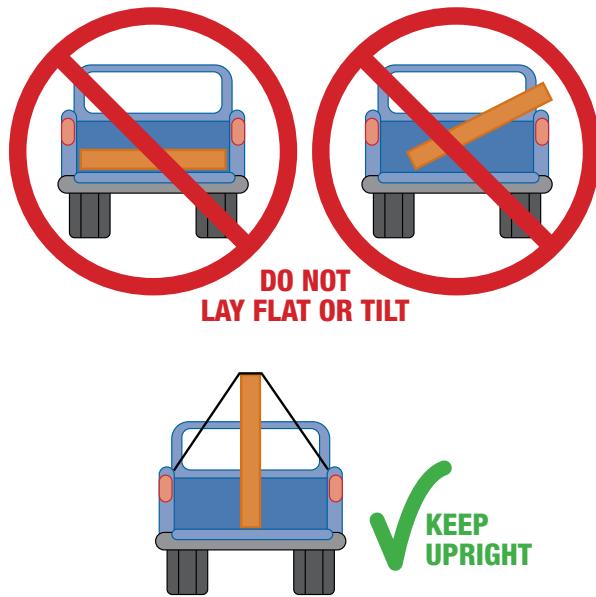
Cause:

Magnets control the ability to raise and lower the blinds. Moving the operator abruptly or improperly handling of the door unit during transporting may have caused the magnets to temporarily disengage.

Solution:

1. Start with the operator all the way up and in contact with the glass.
2. Slowly begin to slide the operator down towards the bottom of the unit. When the operator resist, continue to push down until you hear one click. Push further down and apply more force until you hear a second click. Once you have heard the second click the operator is re-engaged.
3. Lower and raise the blinds a few times to make sure the blinds are working properly.

Transporting Reminders



View Online Video:

<https://youtu.be/I08ulWY1jyw>

