

**Problem:**

Door unit sticks when operating.

**Cause:**

Often caused by improper installation.

**Solution:**

Have the installer verify the door unit was installed square in the opening in all directions. Correct if not square.

"E-Z Shim" shims can be used to help realign the door without removing it from the hinges. These can readily be purchased from Amazon or other stores.



**EZ-SHIM**

<https://www.amazon.com/EZ-SHIM-HS400BP-Hinge-Shim-Pack/dp/B0044VOL8C>