

This form is to be completed by the store for **each** door. For store associate questions, please email [sales@finerdoors.com](mailto:sales@finerdoors.com).

<input type="checkbox"/> Unsold Stock Door <input type="checkbox"/> Sold Stock Door <input type="checkbox"/> Special Order Door		Date
PO #	Date Purchased	
Store Name and #	Customer Name	
Store Cost	Customer Phone #	
Store Contact Name	Customer Address	
Store Contact Phone #		
Door Model #	Does Door Have Proper Overhang? <input type="checkbox"/> Yes <input type="checkbox"/> No	
Description	A proper overhang protects the door from <b>sunlight</b> on any part of the door, as well as rain or snow exposure.	
Product Location? <input type="checkbox"/> Store <input type="checkbox"/> Homesite		
<input type="checkbox"/> Store Delivery, Date: <input type="checkbox"/> Customer Pickup, Date:	Who Installed? <input type="checkbox"/> Store <input type="checkbox"/> Contractor <input type="checkbox"/> Owner <input type="checkbox"/> Not Installed	

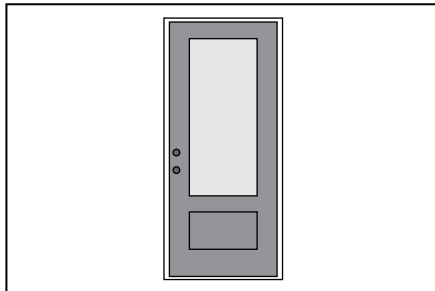
- Items Excluded As Per Our Stated Warranty:**
- Concealed damages not discovered and noted at time of delivery or pick-up
  - Issues caused from lack of required overhang
  - Issues caused from installation of storm door
  - Issues caused from direct exposure to elements
  - Issues caused from lack of required maintenance
  - Damage from door modifications
  - Warpage less than 1/4"
  - Unfinished doors not finished within 72 hours
  - Cracked or broken glass, glass imperfections, uneven bevels, pits, or scratches

**Notice:** Operation of door is tested prior to shipping. If the door is not operating properly, the problem is usually with the installation, not the unit itself. Please have the customer call their installer to verify the door has been properly installed.

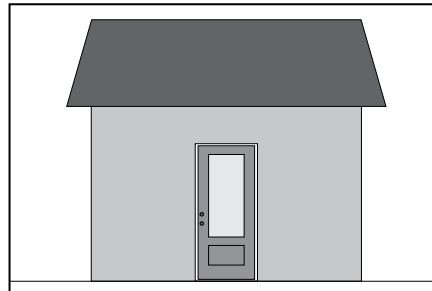
**Describe the problem:**

**REQUIRED** → What would the store or customer like to see as a resolution?

**REQUIRED PHOTOS – PLEASE ATTACH**



Door



Outside of Home - Including Roof

For **each** door, please email the following to [sales@finerdoors.com](mailto:sales@finerdoors.com):

- 1. This Completed Form    2. Proof of Purchase    3. Required Photos**