


WARRANTY CLAIM FORM

<input type="checkbox"/> Sold Stock Door <input type="checkbox"/> Special Order Door		Date
Receipt #		Date Purchased
Store Name		Customer Name
Retail Cost		Customer Phone #
Store Contact Name (if applicable)		Customer Address
Store Contact Phone # (if applicable)		
Door Model #		Does Door Have Proper Overhang? <input type="checkbox"/> Yes <input type="checkbox"/> No
Description		 <p>A proper overhang protects the door from sunlight on any part of the door, as well as rain or snow exposure.</p>
Product Location? <input type="checkbox"/> Store <input type="checkbox"/> Homesite		
<input type="checkbox"/> Store Delivery, Date: <input type="checkbox"/> Customer Pickup, Date:		Who Installed? <input type="checkbox"/> Contractor <input type="checkbox"/> Owner <input type="checkbox"/> Not Installed

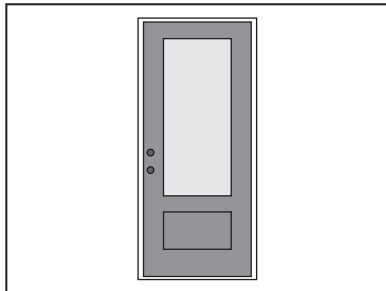
Items Excluded As Per Our Stated Warranty:

- | | | |
|---|--|--|
| <ul style="list-style-type: none"> • Concealed damages not discovered and noted at time of delivery or pick-up • Issues caused from lack of required overhang | <ul style="list-style-type: none"> • Issues caused from installation of storm door • Issues caused from direct exposure to elements • Issues caused from lack of required maintenance • Damage from door modifications | <ul style="list-style-type: none"> • Warpage less than 1/4" • Unfinished doors not finished within 72 hours • Cracked or broken glass, glass imperfections, uneven bevels, pits, or scratches |
|---|--|--|

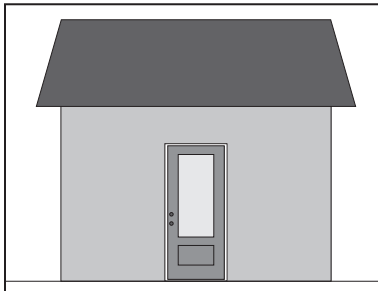
Notice: Operation of door is tested prior to shipping. If the door is not operating properly, the problem is usually with the installation, not the unit itself. Please have the customer call their installer to verify the door has been properly installed.

Describe the problem:

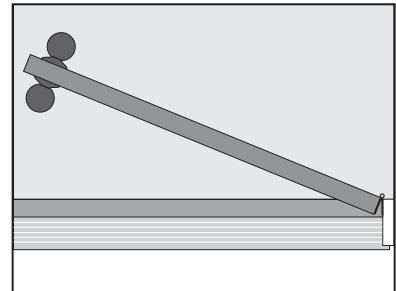
REQUIRED PHOTOS – PLEASE ATTACH



Door (Outside & Inside)



Outside of Home - Including Roof



Top of Door Slab

The following information is required for your claim:

- 1. This Completed Form 2. Proof of Purchase 3. Required Photos**