



WARRANTY CLAIM FORM



(FOR STORE ASSOCIATE QUESTIONS, PLEASE EMAIL SALES@FINERDOORS.COM)

THIS SECTION TO BE COMPLETED BY THE STORE

Date	Date Purchased
Store Name and #	PO #
Store Cost	Customer Name
Store Contact Name	Customer Phone #
Store Contact Phone #	Customer Address
Door Model #	
Description	Does Door Have Proper Overhang? <input type="checkbox"/> Yes <input type="checkbox"/> No
<input type="checkbox"/> Special Order Door OR <input type="checkbox"/> Stock Door (if stock, provide copy of receipt)	<input type="checkbox"/> Store Delivery Date: OR <input type="checkbox"/> Customer Pickup Date:
Product Location? <input type="checkbox"/> Store <input type="checkbox"/> Homesite	Who Installed? <input type="checkbox"/> Store <input type="checkbox"/> Contractor <input type="checkbox"/> Owner <input type="checkbox"/> Not Installed

Notice: Operation of door is tested prior to shipping. If the door is not operating properly, the problem is usually with the installation, not the unit itself. Please have the customer call their installer to verify the door has been properly installed.

Describe Defective Item(s) Below:	Items Excluded As Per Our Stated Warranty:
Slab <input type="checkbox"/> Crack <input type="checkbox"/> Warp <input type="checkbox"/> Blistering <input type="checkbox"/> Delamination <input type="checkbox"/> Fading	<ul style="list-style-type: none"> • Concealed damages not discovered and noted at time of delivery or pick-up • Issues caused from lack of required overhang • Issues caused from installation of storm door • Issues caused from direct exposure to elements • Issues caused from lack of required maintenance • Damage from door modifications • Warpage less than 1/4" • Cracked or broken glass, glass imperfections, uneven bevels, pits, or scratches
Glass <input type="checkbox"/> Crack <input type="checkbox"/> Condensation <input type="checkbox"/> Scratch	
Glass Frame <input type="checkbox"/> Crack <input type="checkbox"/> Warp	
Jambs <input type="checkbox"/> Crack <input type="checkbox"/> Blistering <input type="checkbox"/> Warp <input type="checkbox"/> Delamination	
Sill <input type="checkbox"/> Finish <input type="checkbox"/> Damage	
Finish <input type="checkbox"/> Fading <input type="checkbox"/> Blistering <input type="checkbox"/> Peeling	Please include pictures of:
Other	<ol style="list-style-type: none"> 1. Area(s) of concern. 2. Entire exterior side of door unit. 3. Entire exterior side of house where door unit is installed.

Has the customer suggested a resolution? Please explain:

THIS SECTION TO BE COMPLETED BY DOORSCAPES, INC. REPRESENTATIVE

Order Date	Ship Date
Delivery Date	Weight

Email this completed form along with pictures to: sales@finerdoors.com