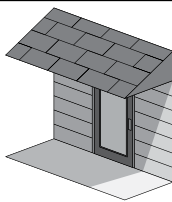


**This form is to be completed by the store. For store associate questions, please email [sales@finerdoors.com](mailto:sales@finerdoors.com).**

<b>Date</b>	<b>Date Purchased</b>
<b>Store Name and #</b>	<b>PO #</b>
<b>Store Cost</b>	<b>Customer Name</b>
<b>Store Contact Name</b>	<b>Customer Phone #</b>
<b>Store Contact Phone #</b>	<b>Customer Address</b>
<b>Door Model #</b>	
<b>Description</b>	<b>Does Door Have Proper Overhang?</b> <input type="checkbox"/> Yes <input type="checkbox"/> No The "Projection of Overhang" must measure a minimum of 1/2 the height of the entryway. The "Side of Overhang" must measure a minimum of three feet from the outside edge of the door unit. The overhang must provide protection of the door unit from direct exposure to the elements. 
<input type="checkbox"/> Special Order Door <b>OR</b> <input type="checkbox"/> Stock Door <i>(if stock, provide copy of receipt)</i>	
<b>Product Location?</b> <input type="checkbox"/> Store <input type="checkbox"/> Homesite	
<input type="checkbox"/> Store Delivery Date: _____ <b>OR</b> <input type="checkbox"/> Customer Pickup Date: _____	<b>Who Installed?</b> <input type="checkbox"/> Store <input type="checkbox"/> Contractor <input type="checkbox"/> Owner <input type="checkbox"/> Not Installed

**Items Excluded As Per Our Stated Warranty:**

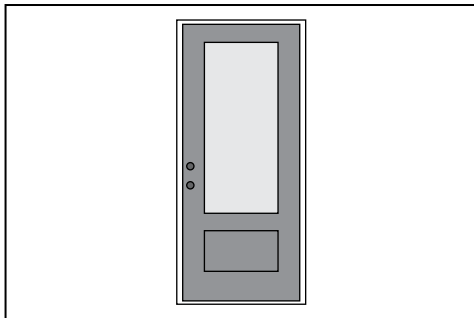
<ul style="list-style-type: none"> <li>• Concealed damages not discovered and noted at time of delivery or pick-up</li> <li>• Issues caused from lack of required overhang</li> </ul>	<ul style="list-style-type: none"> <li>• Issues caused from installation of storm door</li> <li>• Issues caused from direct exposure to elements</li> <li>• Issues caused from lack of required maintenance</li> <li>• Damage from door modifications</li> </ul>	<ul style="list-style-type: none"> <li>• Warpage less than 1/4"</li> <li>• Cracked or broken glass, glass imperfections, uneven bevels, pits, or scratches</li> </ul>
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**Notice:** Operation of door is tested prior to shipping. If the door is not operating properly, the problem is usually with the installation, not the unit itself. Please have the customer call their installer to verify the door has been properly installed.

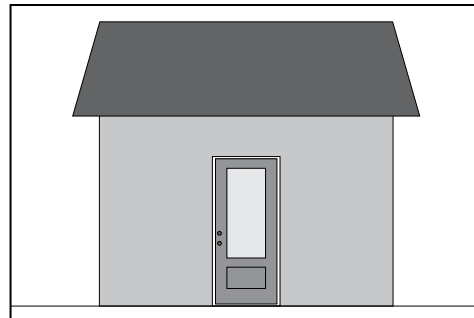
**Describe the problem:**

**REQUIRED** → **What would the store or customer like to see as a resolution?**

**PHOTOS REQUIRED – PLEASE ATTACH**



**Door**



**Outside of Home - Including Roof**

**Email this completed form along with pictures to: [sales@finerdoors.com](mailto:sales@finerdoors.com)**